

2021

ANNUAL REPORT



**Serving our
community
since 1983**





PRESIDENTS REPORT

"The Secret of our success is that we never, never give up" anonymous

2021 was the year of never giving up, the world and our community saw so many changes, challenges, loss, grief and happiness. We learned to celebrate our successes, to accept failure or disappointment and moved forward. We are more resilient than ever before.

Pelham Cares Board of Directors, staff and volunteers were subjected to an ever changing landscape of how we conducted business, deciding how to keep everyone safe, ensuring that the members of community most in need were being served and that we continued to provide support and encouragement to those in our community that rely on us.

I'm so proud of our Board of Directors, staff Jenn and Beth and all of the volunteers, not once did you waver in your commitment to Pelham Cares and the needs of the organization. We managed to master Zoom meetings, stagger the volunteers in different shifts, conduct day to day business and provide healthy food to our clients, all while trying to navigate through the ever changing COVID-19 landscape. Thank you all! You are what makes our organization and our community so special.

I'm looking ahead to 2022 and know that we will still face challenges, fear of the unknown and disappointments. However I know for certain that we will never give up! We will face whatever obstacles come our way, celebrate our successes, learn from our failures and adjust our path to ensure that our community is well served. Thank you,

Tracy Holmwood, BRLS, C.I.P
President Pelham Cares Board of Directors

Our VISION:

A town where residents achieve optimal wellbeing, independence and community involvement.

Our MISSION:

To help the residents of Pelham help each other.

Our VALUES:

Compassion

Respect

Integrity

Accountability

Collaboration

In pursuit of our Vision, undertaking our Mission, and informed by our Values, we will provide, free of charge:

☑ Transportation to medical appointments within Niagara Region and beyond,

☑ Food bank, personal hygiene and emergency food assistance,

☑ Sponsorship of youth sports, recreation and educational activities

☑ Referrals to other agencies when appropriate, and

☑ Response to individuals in need.

2021 PROGRAM HIGHLIGHTS

2021 Pelham Cares continued to pivot through the ongoing pandemic and remained opened with the ability to serve the needs of our community. We certainly have seen an increase in need. Shout out to our staff, volunteers and community for coming together!

Food Security Services

Pelham Cares provides monthly hampers to individuals and families who meet eligibility. Emergency hampers are also provided when an immediate need arises. These hampers include; perishable and non- perishable food, personal hygiene, household products and pet food when available.

Over 8,400 boxes of food hampers were provided to individuals and families

We experienced a 20% increase in emergency food need

Holiday Hampers

Pelham Cares provides Easter, Thanksgiving and Christmas Hampers. These hampers included a gift card for their meat/protein choice, fresh vegetables, and items to prepare side dishes for their holiday meal.

Christmas Hampers included their holiday meal along with hats, mitts, pjs, books, hygiene kits and lotions for all individuals, which were kindly donated by our community along with toys for the children 13 and under and teen gift cards provided through the Pelham Volunteer Fire Fighter Toy drive.

We saw a 25% increase in need of Holiday hampers this year.

Extra Programs Provided

***NEW Home Garden program**

Pelham Cares partnered with Pelham Garden Club and E.L. Crossley Horticulture this year who provided vegetable plants.

Also along with a community volunteer created indoor herb boxes from wooden skids.

A local cabinetry business also built outdoor garden boxes.

This was a new initiative that our clients took the opportunity to learn and be able to grow their own produce and herbs.

Summer Box program

Pelham Cares had a handful of volunteers that created "Do it yourself" Home kits for our families to take home and provided activity for their children and families to do as 2021 COVID restrictions continued to keep children home from school as the pandemic was still heavily present.

Back to School

Pelham Cares helps students 4 to 18 get a head start to school. We are able to provide school backpacks filled with face masks, school supplies, Giant Tiger gift cards and extra healthy snacks.

We thank Niagara Nutritional Partners who provided Food basic gift cards as well as our community members who generously donated.

Youth Sponsorship

The objective of the program is to allow youth of our families we support the opportunity to participate in community programs.

We saw an 80% increase need for youth subsidy as activities and programs began to open up.

Medical Transportation Program

Through the pandemic we maintained a handful of dedicated volunteer drivers who we appreciate very much.

288 Drives to Medical Appointments, with over 3,000 hours and over 12,000 Km drives from volunteers

Information and Referrals

Pelham Cares also serves as contact for community members looking to donate clothing, household items, furniture, medical assistive devices, and for anyone who may have questions regarding services for themselves or family members. We are here to assist whenever possible!

TESTIMONIALS

Oh my gosh!!! You bring tears to my eyes!!

Thank you for all your kindness and generosity and precious time you take to help me out. I realize how needy I really am and I sincerely thank you!!

I'm not sure if you can appreciate how little we can eat so our child can have all the supplies they need and goodies they want. My shelves are full and I can even decide what to eat first...

My prayers and thoughts are with you all and i hope one day i can be there to help you out as i once did back in the day.

Thank you...sincerely

Single mother with 1 child

I would just like to thank you and your staff from the bottom of my heart. Not many would do what you guys do . This time of year is hard for so many and you and your selfless staff really make a difference to my roommate and I as well as many others. You dedicate your lives helping others and that is such a noble cause . I can't thank you and your staff enough and my only hope is to one day to help others as you have helped me. I love you guys and may all of your holiday wishes come true.

Thank god for Pelham Cares!

Single mother with 2 children

And special Thank You to Lou for the drive to my doctor appointment. She is a joy to be around, I had almost no anxiety on the drive thanks to her positive attitude. Pelham Resident

I'm calling today to say how pleased I am that you knocked until I woke up when I fell asleep before my appointment. I wanted you to know what great drivers Pelham Cares has.

Pelham Resident

I just wanted to send a note of thanks to you.

We picked up the donations from you today and feel very blessed that we live in a community that cares so much.

Thank you also for the kindness of those that were handing out the donations without judgment.

Single mother and 4 kids

Easter!

I want to thank you for the goodies and gift cards.. I got a Turkey!!! Yeah

Just curious about the guys mentioned a coloring contest and info..

I didn't see it in the box?

Thank you and happy Easter to you all and God Bless you Angels!!!♥ Grandmother living and caring for grandkids

I would love a Thanksgiving Hamper.

It would be greatly appreciated as times are tough and we can actually spend the holiday with loved ones this year!!

Single individual

Yay! This is great news! Excited to have the indoor potted herbs as well available. They will be a great resource :) Pelham resident living in an apartment

"Thank you all so much for your generosity. Also a big thank you for the back to school supplies and financial assistance. Both children were well prepared on their first days of school.

With Sincere Gratitude" Single mother with 2 children

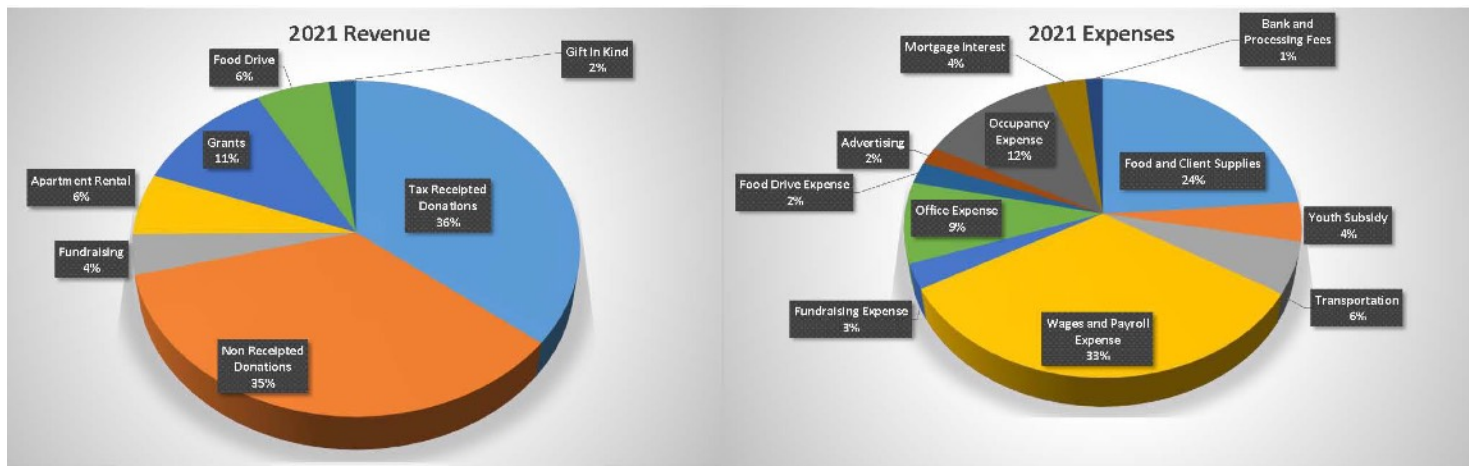
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Single mother with 2 children

FINANCES

Pelham Cares Inc. is registered with the Canada Revenue Agency as a charitable organization. Our financial statements are audited yearly by a firm of Chartered Professional Accountants in accordance with accounting standards for not-for-profit organizations. For access to current and historical publicly available information, please refer to: <https://www.canada.ca/en/services/taxes/charities.html>



2021 was Pelham Cares' second year affected by the pandemic. Definitely a challenging year but community support continues to be strong. Reduced food donations have increased food and supply costs. For access to further financial information, please refer to : <https://www.canada.ca/en/services/taxes/charities.html>

PELHAM CARES FUNDRAISING

Pelham Cares Inc. is a non-profit organization, our in person annual fundraising again was put on hold due to the pandemic. We do plan to get back to in person events post pandemic. In 2021 we held a Travel Themed Raffle. We thank our sponsors and all those who participated by purchasing a ticket. Congratulation to our winners!

PELHAM COMMUNITY FOOD DRIVE

Special thanks to: Fabulous Fenwick Lions, Fonthill Lions, Fonthill & District Kinsmen, Town of Pelham, Meridian Community Centre and to all our Volunteers and donors for their time and continued support.

Contactless Drive Thru Food Drive at the Meridian Community Centre

With 150 volunteers over 3 weekends

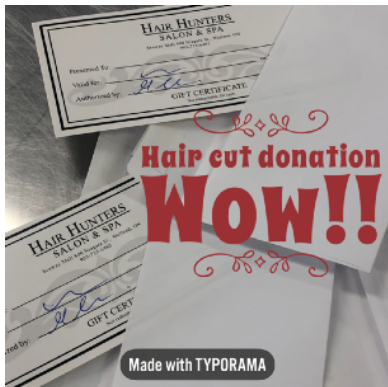
Reaching over 2,500 boxes in food and donations to be stored on our shelves.

Thank you to our local Elementary and Secondary Schools, Local Churches, Clubs and Businesses who helped us get closer to our goal.

Throughout the year of 2021 Pelham Cares has calculated over 40,022 hours of volunteer time spent sorting food, stocking shelves, administration and food purchases and pick up

Pelham Cares is extremely THANK FUL!!!

THANK YOU TO OUR COMMUNITY SUPPORTERS



Food Drive 2021



Pelham Cares Inc.
2021
Board of Directors



GRANTS

Food Bank Canada
Niagara Region
Feed Ontario
Niagara Community Foundation
Branscombe Family Foundation

CONTACT INFO

PELHAM CARES INC.

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TO MAKE A DONATION TO PELHAM CARES

GO TO www.canadahelps.org

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Instagram - @pelhamcaresinc



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* Greg Lewis

* added Dec 2021

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