

# 2022

## ANNUAL REPORT

**Serving our community  
since 1983**





# 2022 Annual Report

## President's Message

2022 was another challenging year for Pelham Cares as we began to emerge from the COVID epidemic. As the year progressed everyone started getting back to "the new normal." Our medical ride requests began to increase, as did the youth sponsorships. Service Clubs, schools, churches, businesses and individuals, through numerous events and donations, continued to be an integral part of our ability to meet the growing and changing needs in the community of Pelham.

As the tough economic conditions continued, we saw a dramatic increase in the need for our services. In 2022 the number of mouths we fed increased by 28%, with a 53% increase in the number of children. Our incredible staff and amazing volunteers once again rose to the challenge. This increased demand was coupled with raising food inflation, which put increased pressure on our financial resources.

In June Tracy Holmwood resigned as board President and left the organisation. Greg Lewis was elected as Board President. At the same time, the Board began transitioning from an operational board to a governance board. Our office manager Jennifer Dube took on more responsibility for the day-to-day operations so that the Board could focus on more strategic issues and longer-term planning.

Faced with growing demand for our services, coupled with rising costs for food, we took several actions. Pelham Cares joined with 9 other Niagara food banks to form Feed Niagara, allowing us to share resources and best practices. We introduced several new policies and procedures to help us work more efficiently and effectively. A new lift was installed to help move food between floors more safely and efficiently. We also installed new safety signage and lighting in the building.

We were thrilled to bring back our annual fundraising dinner/dance "Turn back time." We also updated our website and added a variety of features to make it easier for our clients and volunteers to register and get information. In 2022 Pelham Cares became a living wage employer.

In December we held our annual food drive, again at the MCC. Despite very poor weather and the tough economic conditions, the residents of Pelham rose to the challenge and our donations were up 8% vs last year. A huge THANK YOU to all the volunteers who put in countless hours to help make the food drive happen.

In closing on behalf of our clients, staff, and the board of directors I want to thank our volunteers, community partners and the residents of Pelham for your generosity and support. Together we are making a real difference.

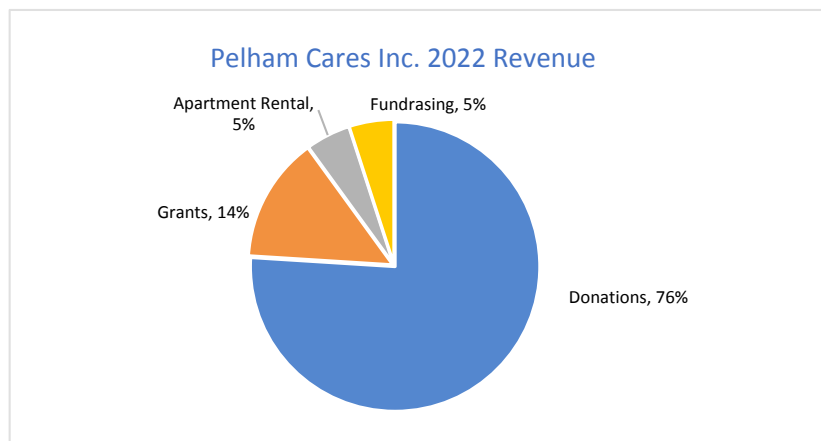
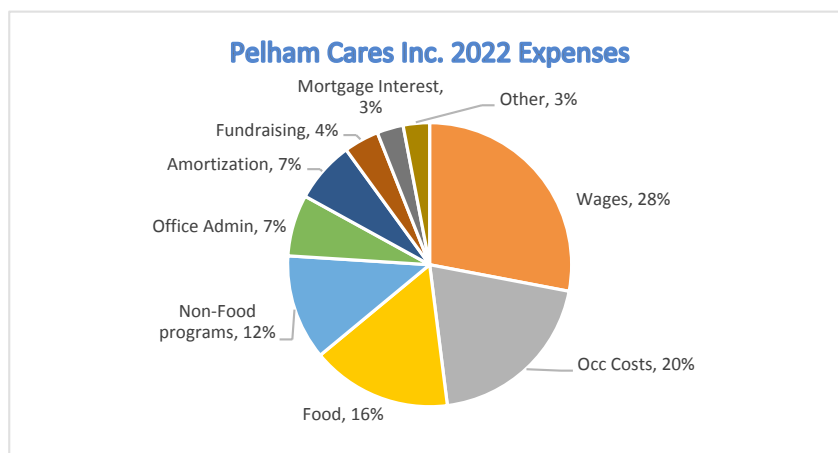
Sincerely,

Greg Lewis

President, Pelham Cares Board of Directors

# FINANCES

Pelham Cares Inc. is registered with the Canada Revenue Agency as a charitable organization. Our financial statements are audited yearly by a firm of Chartered Professional Accountants in accordance with accounting standards for not-for-profit organizations. For access to current and historical publicly available information, please refer to: <https://www.canada.ca/en/services/taxes/charities.html>



## Our VISION:

A town where residents achieve optimal wellbeing, independence and community involvement.

## Our MISSION:

To help the residents of Pelham help each other.

## Our VALUES:

Compassion  
Respect  
Integrity  
Accountability  
Collaboration

In pursuit of our Vision, undertaking our Mission, and informed by our Values, we will provide, free of charge:

- ☒ Transportation to medical appointments within Niagara Region and beyond,
- ☒ Food bank, personal hygiene and emergency food assistance,
- ☒ Sponsorship of youth sports, recreation and educational activities
- ☒ Referrals to other agencies when appropriate, and
- ☒ Response to individuals in need.

# BOARD OF DIRECTORS

## President

Greg Lewis

## Vice President & Facility Chair

Keith Moore

## Treasurer

Susan Mark

## Secretary

Lori Grande

## Fundraising Chair

Nancy Yungblut

## Director

Eleanor Stasiw

Brad Whitelaw

## STAFF

Office Manager - Jennifer Dube

Receptionist / Drive Coordinator - Beth Cotter

## CONTACT INFO

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TO MAKE A DONATION TO PELHAM CARES

GO TO [www.canadahelps.org](http://www.canadahelps.org)

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