



# PELHAM CARES

Food Support Hope

# 2024

## ANNUAL REPORT



## SERVING OUR COMMUNITY SINCE 1983





Greg Lewis  
President and Chair



Gayle Sears  
Executive Director

# 2024 Message

2024 was another very busy year for Pelham Cares, as we saw client visits increase by 31% and we distributed almost 120,000 lbs. of food. To help meet this incredible demand for our services, we undertook a number of activities in 2024.

In June, Pelham Cares hired our first Executive Director, Gayle Sears and in December added Marissa (Office Assistant) and Mike (Food Acquisition Driver). Along with Beth (Reception/Client Services) and Kimberly (Program/Social Media Coordinator), we have created an amazing team!

The Food Bank also saw big changes to accommodate the growing needs of our community with a 39% increase in individuals being served. We switched to a Shopping Model in August, which allows clients to shop and choose the food that better meets the needs of their particular family. We also implemented an Appointment System that allows clients to book their own appointments, which better fits their schedule and accommodates when they need to access the services available.

We renovated the basement this year, opening the space and installing additional storage racking. We are grateful to our volunteers for all the hard work put into the design and implementation of this project. As a result of this work, we can now store approximately 30% more food at our facility to help meet the growing demand.

In August, we were the first Food Bank in Niagara to achieve the Standards of Excellence Accreditation from Food Banks Canada. This honour demonstrates the standards that Pelham Cares upholds in a number of areas, including: clients, health and safety, food operations, fiscal governance, legal, and staff/volunteer management.

Diamonds & Denim, our annual fundraising event, was a spectacular success in October, held at a new venue, the Ovation Ballroom. Highlights of the evening included a first-class dinner, heartwarming entertainment provided by the Momentum Choir, and a night of fun and dancing to the sounds of The Figure Four Band. The proceeds from Diamonds & Denim directly supports our Youth Sponsorship Program, which in 2024 provided 74 subsidies. Save the Date for this year's event- September 20, 2025!

Pelham Cares continues to support our community with transportation to medical appointments through the generosity of our volunteer drivers. We provided 428 rides for our Pelham residents to their much-needed medical appointments.

We kicked off the Christmas season with our annual Food Drive held at the MCC. We also received record donations from our schools, churches, service clubs and local businesses. However, we discovered that the greatest increase in need this Christmas was for our annual toy drive, with 59% more children registering vs last year. As in previous years, we partnered with the amazing Station 1 Firefighters to provide the needed gifts for each child. And new this year, we introduced our first Angel Tree at the MCC. The tree was adorned with 169 tags, each of which represented a toy wish from a child. Members of our community could take a tag and purchase what was asked for. We were both amazed and humbled to see every tag was taken! Thanks to our amazing Angels here in Pelham, wishes can come true!

In closing, on behalf of our clients, staff, and the board of directors of Pelham Cares we want to thank our volunteers, community partners and the residents of Pelham for your generosity and support. Together we continue to make a real difference for those in need in our community.

Sincerely,

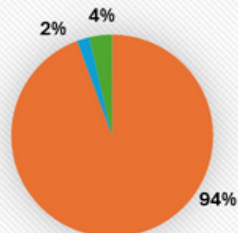
Greg Lewis  
President and Board Chair

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Executive Director

# FINANCES

Pelham Cares Inc. is registered with the Canada Revenue Agency as a charitable organization. Our financial statements are audited yearly by a firm of Chartered Professional Accountants, Nicole Henderson - Professional Corporation, in accordance with accounting standards for not-for-profit organizations. For access to current and historical publicly available information, please refer to: <https://www.canada.ca/en/services/taxes/charities.html>

## 2024 REVENUE

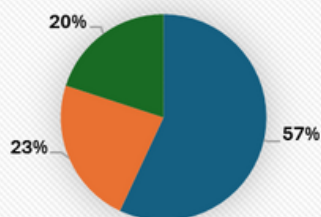


■ Donations & Fundraising ■ Grants ■ Apartment Rental

## REVENUE

Donations & Fundraising	\$ 528,085
Grants	10,000
Apartment Rental	19,560
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	\$ 557,645

## 2024 EXPENSES



■ Client Services ■ Occupancy Costs ■ Administration

## EXPENSES

Client Services	\$ 194,136
Occupancy	79,732
Administration	66,996
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	\$ 340,864

### Our VISION:

A town where residents achieve optimal wellbeing, independence and community involvement.

### Our MISSION:

To help the residents of Pelham help each other.

### Our VALUES:

Compassion  
Respect  
Integrity  
Accountability  
Collaboration

In pursuit of our Vision, undertaking our Mission, and informed by our Values, we will provide, free of charge:

- Food bank, personal hygiene and emergency food assistance
- Transportation to medical appointments
- Sponsorship of youth sports recreation and educational activities
- Referrals to other agencies and services
- Emergency Services

# BOARD OF DIRECTORS



## President & Chair

Greg Lewis

## Vice President & Fundraising Chair

Nancy Yungblut

## Treasurer

Susan Mark

## Secretary

Thom Hounsell

## Directors at Large

Lori Grande

Michael DiTommaso

## CONTACT INFO

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905-892-5300

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Email: [info@pelhamcares.org](mailto:info@pelhamcares.org)

## TO MAKE A DONATION

[www.canadahelps.org](http://www.canadahelps.org)



CRA Charitable Registration Number:  
**886385004RR0001**

## CONNECT WITH US

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Pelham Cares Inc

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@pelham.cares.inc

